



LCC *Community Trust*
transforming lives transforming our city



**The Queen's Award
for Voluntary Service**

The MBE for volunteer groups

STRATEGIC PLAN

2019-2024



As presented by
Lynsey Agnew

Foreword by
Brian Agnew

Registered with NI Charity Commission
NIC105492

BACKGROUND

LCC Community Trust (formerly known as Kingdom Life established 1999) has grown, evolved and developed into a strong organisation serving the needs of the local community. In May 2014, the name LCC Community Trust was adopted along with six additional community based objectives to enhance the Trusts framework. The Charity Commission for Northern Ireland granted LCC Community Trust full N.I charitable status on 26th August 2014.

LCC Community Trust is a Charitable Company governed by Directors. All projects run by LCC Community Trust relate and flow from the Governing Document. Each Project has a committee/management team who are responsible to the Directors with at least one Director sitting on each committee. The organisation has directors, a small number of paid staff mostly part\time and over 100 volunteers annually.

LCC Community Trust serves the local community through Projects which help people physically, mentally, emotionally, financially, spiritually and relationally especially in areas of need and short term crisis. The strengthening of these 6 pillars create a strong and stable community and society. We live in a culture where many people have little or no support system in these key areas of life. Our services have truly been a lifeline to those with little or no help in the present or hope for the future.



BACKGROUND CONT.

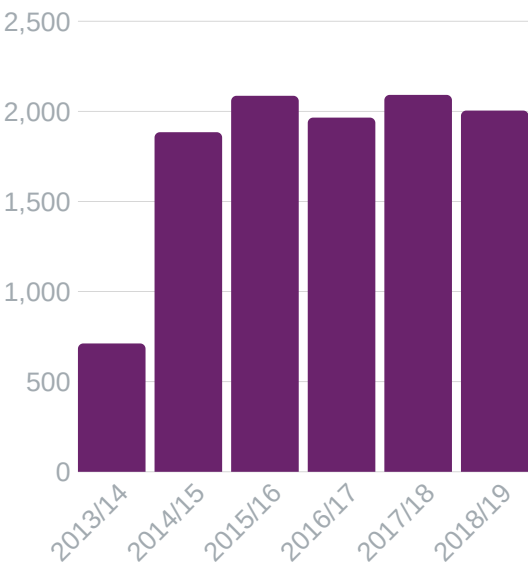
Our geographical boundaries are primarily Lisburn and Castlereagh City Council.

Numbers helped have increased from 710 people in 2014 to 10730 in 2019.

LCC Community Trust Projects deliver services to people of all ages and backgrounds. Projects include Lisburn Foodbank, Kickstart Social Supermarket, a Community Café Space for workshops, Holiday Hunger Kids Club, Cultural Diversity work, Musicland plus much more

We have had great success in helping people move from crisis to stability and from unemployment to employment. We have been able to integrate and develop relationships amongst 12 different nationalities and create a space for inclusion with the opportunity for all to belong.

Number of clients helped
(TOTAL 10730)



VISION & MISSION

The mission and purpose of LCC Community Trust is to add value to people of all ages and backgrounds, through meeting peoples' needs in a practical and holistic way and by creating opportunities for encouragement, mentoring, personal growth and skills development.



VALUES

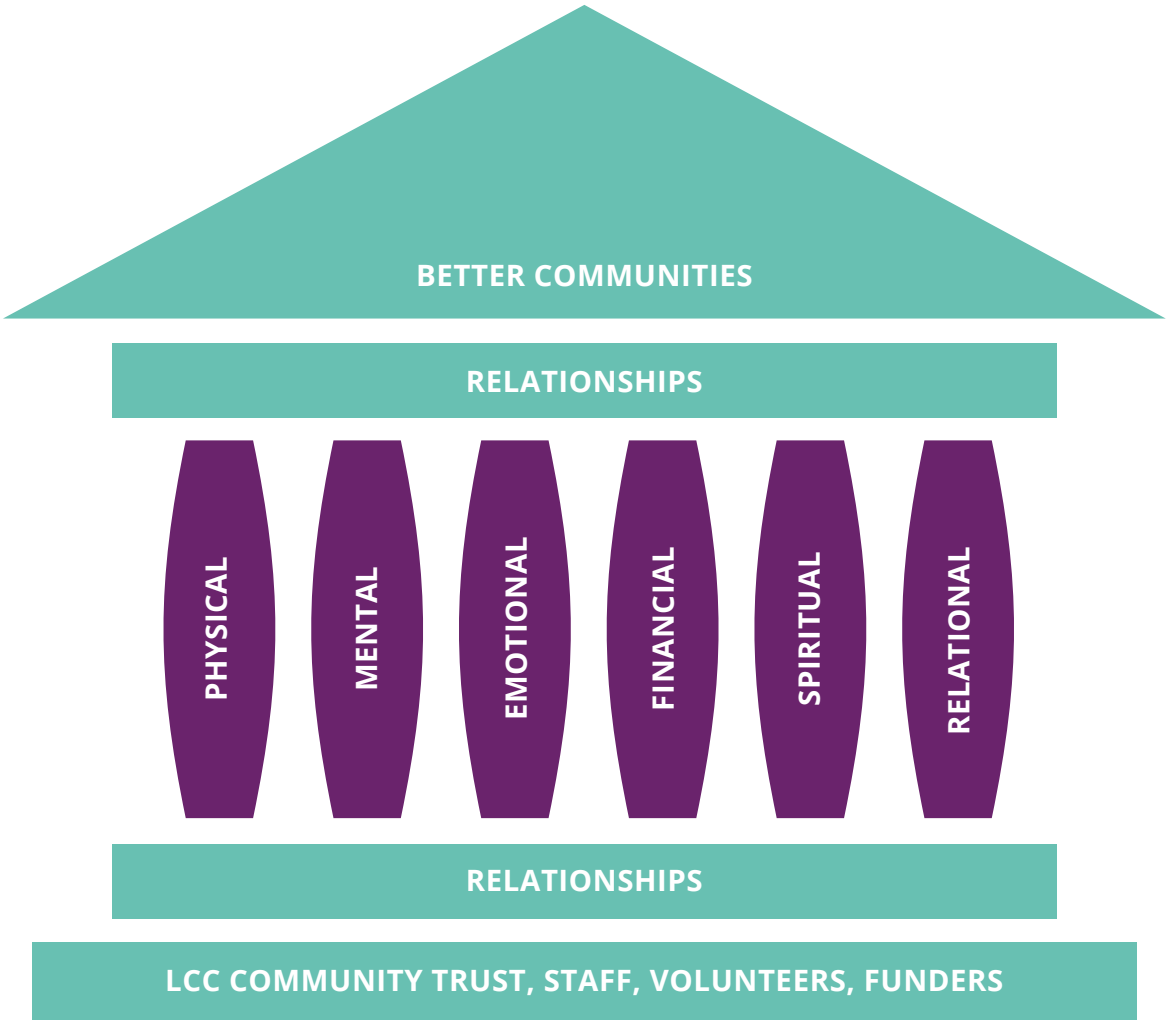
For LCC Community Trust our core values are the both the guiding light and rudder of our organisation. We run our organisation with a spirit of excellence, integrity and diligence. The stewardship and appreciation of the time, talent and treasure of staff, volunteers and benefactors are at the forefront of our thinking.

Having a great attitude to serving our community is paramount and creates an inspirational and fun environment for staff, volunteers and service users. We love to empower individuals with the confidence and self belief to take on new challenges.



OUR 6 PILLARS

Our 6 pillars for building a better community.



PROJECTS & OBJECTIVES



LISBURN FOODBANK

Lisburn Foodbank is now amalgamated with 2 independent foodbanks in the local area allowing a 4 day opening per week. Over 50% of our vouchers feed children and young people under the age of 24. We aim to take on 20 new volunteers in next 18 months.



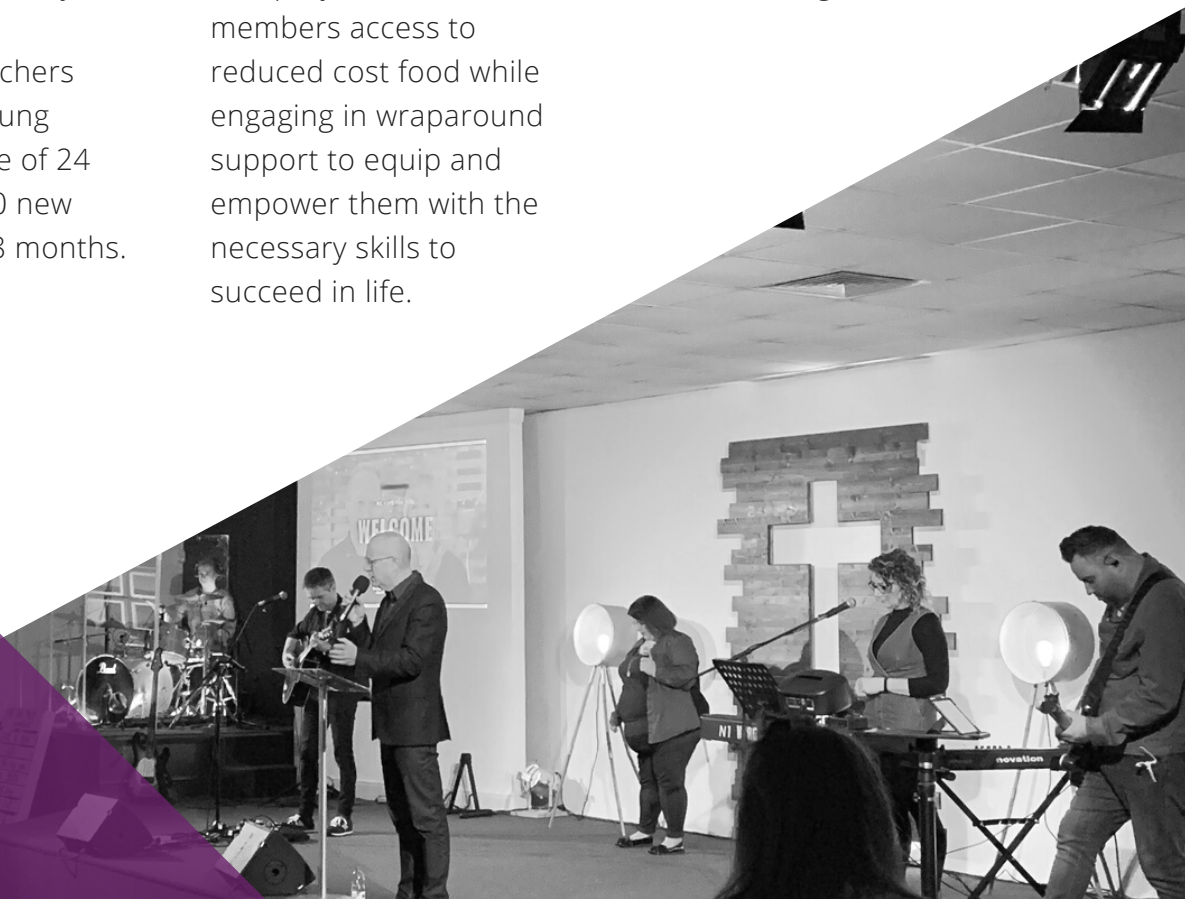
KICKSTART SOCIAL SUPERMARKET

Offering support in all areas of life to help 'kickstart' positive change. This project allows members access to reduced cost food while engaging in wraparound support to equip and empower them with the necessary skills to succeed in life.



LISBURN CITY CHURCH

A comfortable and informal place to learn about God with people of all backgrounds.



PROJECTS & OBJECTIVES



MORE THAN FOOD

Our 'More than Food' initiative encompasses all of our volunteer and community based projects. This includes 'CAP' budgeting courses, 'Crafty Wednesdays,' 'Mums & Tots', 'Holiday Meal Clubs' and 'Eat well spend less.' All of our programmes aim to empower positive change.



CHILDREN & YOUTH

We offer services for all age groups for example; Tiny Tots where little ones can get to explore and have fun while those who care for them can relax and enjoy the company of others, real chat, real coffee and real fun.



CELEBRATING DIVERSITY

So many new cultures to discover here on our doorstep, come together, meet new people and enjoy foods from all over the world.



MENTAL HEALTH IS DETERIORATING

HERE'S WHY IT MATTERS TO US ALL...

WE THINK ITS TIME FOR A FRESH APPROACH TO TACKLING THIS ISSUE

Mental health is rapidly becoming one of the biggest challenges our society faces. Most mental health problems start in childhood and the prevalence rate in five to 19-year-olds recently jumped from one in ten to one in eight. Greater and greater numbers of people are facing mental health problems including depression, anxiety and eating disorders as well as self-harm and suicidal thoughts.

Many of our service users either have no idea where to get help, or have had a poor experience when they tried to.

We want to pilot an approach to mental health that focuses on preventing problems from an early stage and which includes a whole family and whole community approach to mental health wellbeing.

We aim to equip and empower individuals to not only understand and manage their own mental health better, but also to notice early signs and problems in those around them, whether family, school peers or work colleagues.

We understand the growing strain for intense support on the NHS and health services and we know we are not equipped to fulfil their work but if we can work using a preventative measure hopefully this will build resilience in our children, young people and their families so not as many need to access the more intense support services.



WHERE WE WANT TO GO...



LISBURN FOODBANK

While we would love to see the need for this service decreasing, I cannot imagine that will happen within the next 5 years.

We want to continue to offer a great experience to our service users while being able to signpost to other support services as required.



KICKSTART SOCIAL SUPERMARKET

This pilot project has gone from strength to strength and we believe the need for this project will only increase over the next 3-5 years. We hope to secure the necessary funding to keep offering this service and continue to grow our support network and our beneficiaries.



MORE THAN FOOD

The power of volunteering and reducing isolation goes far beyond the individual. When you can improve someones mental health, self esteem and confidence you can change their world. Suddenly they are reminded of hope and are excited for their future as their life now has meaning again.

Volunteering is often a gateway back to employment for many of our service users which continues to improve their quality of life.

WHERE WE WANT TO GO...



CHILDREN & YOUTH

We believe in the power of bringing generations together. While we will continue to run our Holiday Meals Club we also want to develop our youth drop in. We will develop more family events which incorporate the whole family and encourage the wider community to see each other as family therefore increasing the level of support.



CELEBRATING DIVERSITY

With so much diversity here in our city we want to celebrate and embrace it. Through events and relationship building we will continue to educate people on the city around us and ensure that our community is known as a safe and welcoming place.



SWOT ANALYSIS

STRENGTHS

- Clear Vision
- Strong Leadership
- A Serving Mentality
- Purpose Driven
- People Empowering
- Volunteer Depth & Breadth
- Positive work ethic

WEAKNESSES

- Funding is grant based
- Limited funds
- Lack of Administrative staff
- Parking & accessibility issues

OPPORTUNITIES

- Grant funding of new staffing posts eg Nationwide, The National Lottery, DfC
- Strengthening relationships with other community groups
- Work/Volunteer placements for supported clients
- Additional training for key staff personnel & volunteers
- Collaborate with referral agencies

THREATS

- Funding uncertainty as relying on grant makers & public donations
- Lack of space
- Retention of volunteers
- Non Capacity to meet growing dynamic