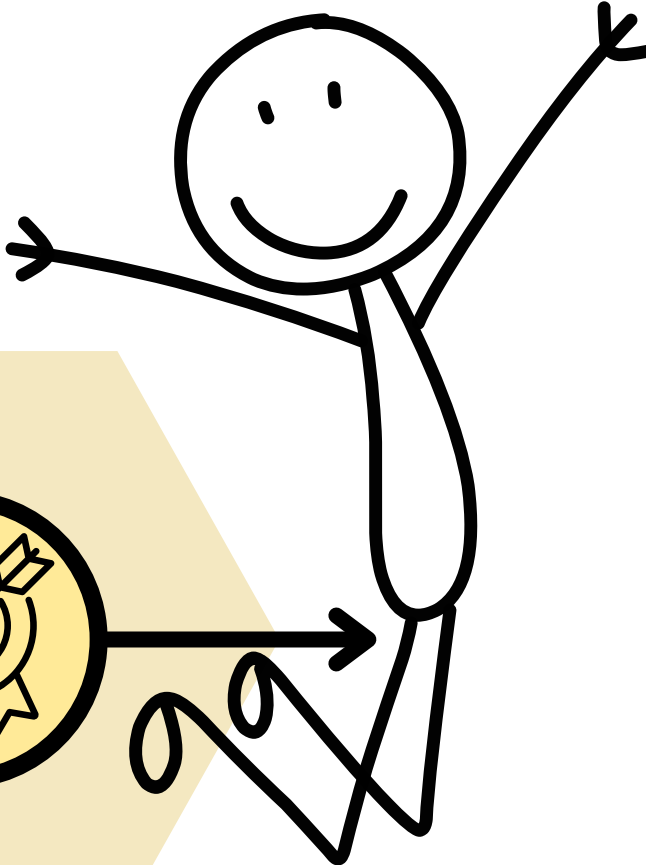


CMA Referral Pathway Diagram



CLIENT PRESENTS IN CRISIS

(Connect Manager or Money Buddy)
 ↓
 Lisburn Foodbank / Self-Referral / Partner Referral
 ↓
 Initial Conversation with Foodbank Team
 Identification of Financial or Wider Support Needs
 ↓
 Referral to Money Advice & Guidance Project

INITIAL ASSESSMENT / FACT FINDER

(Connect Manager or Money Buddy)
 ↓
 Personalised Support Plan Created

ONE-TO-ONE SUPPORT PROVIDED

- Budgeting Support
- Benefits Advice
- Debt Support
- Form Filling
- Energy Support
- Emergency Grant Applications
- Digital Support

REFERRAL TO SPECIALIST SUPPORT WHERE REQUIRED

- CMA Debt Hub
- Housing Providers
 - Mental Health / Wellbeing Services
 - Employability Services
 - Social Services

12-WEEK ONGOING MONEY BUDDY SUPPORT

Regular Check-Ins and Goal Setting

OUTCOME REVIEW

- Increased Income
- Improved Budgeting Skills
- Reduced Debt Stress
- Improved Wellbeing
- Greater Stability

Exit or Ongoing Support Through LCC Community Trust Services & Community Partnerships